Subject: Re: Updated invitation with note: Slack Meeting @ Wed Feb 20, 2019 1:30pm - 2:30pm

(EST) (bob.stafford@gsa.gov)

Date: Tue, 19 Feb 2019 14:42:11 -0500

From: Bob Stafford - H <bob.stafford@gsa.gov>

To: Stephenie Johnson - I <stephenie.johnson@gsa.gov>

Message-ID: <CABMTR3P4cw01sEbBAubDvC+EVxLsDg-hJ3icrM\_muHSMnONuCw@mail.gmail.com>

MD5: e10cb11d4d3d36ecd9456fc78d6ef994

#### HI Stephenie -

David and I discussed earlier today that, given the nature of this discussion, we would really need people to be in the room in person, so if the government was closed / people were teleworking, we would reschedule for a later date when everyone could be in the same room. Can we add a note or send a note to the participants that, in the event of a government shutdown due to weather, the meeting would be rescheduled?

Thanks!

Bob

On Tue, Feb 19, 2019 at 1:32 PM Stephenie Johnson - I < stephenie.johnson@gsa.gov > wrote:

This event has been changed with this note:

"Due to tomorrow's weather, google hangouts has been added to this meeting. Stephenie Johnson"

# more details »

# **Slack Meeting**

When Wed Feb 20, 2019 1:30pm – 2:30pm Eastern

Time - New York

Where CO - 18th & F Street - rm 7151 (map)

Joining info Changed: (b) (6)

Or dial: (b) (6) Joining instructions

Calendar bob.stafford@gsa.gov

Who david.shive@gsa.gov -

organizer

stephenie.johnson@gs

<u>a.gov</u> - creator

susan.marshall@gsa.g

ov

bob.stafford@gsa.gov travis.lewis@gsa.gov wendy.womack@gsa.g

ov - optional

Going (bob.stafford@gsa.gov)? Yes - Maybe - No more options »

Invitation from G	ioogle	Calend	ıar
-------------------	--------	--------	-----

You are receiving this email at the account  $\underline{bob.stafford@gsa.gov}$  because you are subscribed for updated invitations on calendar  $\underline{bob.stafford@gsa.gov}$ .

To stop receiving these emails, please log in to  $\underline{\text{https://www.google.com/calendar/}}$  and change your notification settings for this calendar.

Forwarding this invitation could allow any recipient to modify your RSVP response. <u>Learn More</u>.

--



#### U.S. General Services Administration

RΩ	hc	taf	fa:	

Chief Administrative Services Officer

Office of Administrative Services

202-527-0095

Subject: Re: Discussion today regarding Slack Date: Fri, 8 Feb 2019 11:36:18 -0500

From: Bob Stafford - H <bob.stafford@gsa.gov>

To: Stephenie Johnson - I < stephenie.johnson@gsa.gov>, Wendy Womack - H-C

<wendy.womack@gsa.gov>

Message-ID: <CABMTR3NrK8DJLw2L96nWWKcMv3cRbuhem+UMGkVhwLdTF1gxbA@mail.gmail.com>

**MD5:** c50654586d30152a4079951b81791af6

that would be great - linking in Wendy:)

On Fri, Feb 8, 2019 at 11:31 AM Stephenie Johnson - I < <a href="mailto:stephenie.johnson@gsa.gov">stephenie.johnson@gsa.gov</a>> wrote:

I sure will. Do you need me to work with your EA to make sure calendars are available? Just let me know. Thank you.

Stephenie Johnson GSA IT 202501-1000

On Fri, Feb 8, 2019 at 11:22 AM Bob Stafford - H < bob.stafford@gsa.gov > wrote:

Hi Stephenie -

David is going to be reaching out to you to set up a meeting next week on this topic - when it is set up, can you please make sure Travis Lewis, Susan Marshall, and I are on the invite? Thanks so much!

Bob

On Fri, Feb 8, 2019 at 9:41 AM Bob Stafford - H < bob.stafford@gsa.gov > wrote:

Thanks! 10:30 would be great

Bob

On Fri, Feb 8, 2019 at 9:39 AM Stephenie Johnson - I < <a href="mailto:stephenie.johnson@gsa.gov">stephenie.johnson@gsa.gov</a>> wrote:

Mr. Stafford, he is in VT today. However, he has plenty time today for a call. He has between 10:30 am to 1:00 pm and 1:30 pm to 4:30 pm today. Please let me know what's a good time for you and I can schedule a call.

Stephenie Johnson GSA IT 202501-1000

On Fri, Feb 8, 2019 at 9:33 AM Bob Stafford - H <bob.stafford@gsa.gov> wrote:

Good morning Stephenie -

would it be possible to set up a conversation with David some time today for 30 minutes regarding the Slack communications platform? It won't be a technical discussion, so I would prefer it to be just he and I. Not sure if he is in DC or VT today, but a phone call would be fine if he is out of the area. If today won't work, it could also be some time on Monday.

Thanks - I don't have anything on my calendar today, so anytime is good.

Bob	
	U.S. General Services Administration
	Bob Stafford
	Chief Administrative Services Officer
	Office of Administrative Services
	202-527-0095
	U.S. General Services Administration
	Bob Stafford

Subject: Re: TTS Request for Partial Release of Five (5) Active FOIA's

Date: Fri, 8 Feb 2019 11:20:07 -0500

From: Bob Stafford - H <bob.stafford@gsa.gov>

To: Susan Marshall - H1F <susan.marshall@gsa.gov>
Cc: "Travis Lewis (H1C)" <travis.lewis@gsa.gov>

Message-ID: <CABMTR3N0=n+VAnU+M+6oTLr=y\_0QybY6NXO+5sLdUtdjBYX9Dg@mail.gmail.com>

MD5: 4d95adeb9629b4a88d13e14932cb8403

Talked with David this morning - he is going to set up a meeting with TTS, us, OGC and the OCIO folks to talk through this issue. I brought up that, (b) (5)

```
talk through this issue. I brought up that, (b) (5)
(b) (5)
(b) (5)
(b) (5)
(c) (b) (5)
(d) (5)
(e) (5)
```

For that discussion, can you please pull together the specs / requirements for electronic information that is compliant with the FRMA and FOIA? (b) (5)

(b) (5)
(b) (5)
Thanks - I will be attending the meeting and will add you both as well.

Bob

On Fri, Feb 8, 2019 at 10:39 AM Susan Marshall - H1F < <a href="mailto:susan.marshall@gsa.gov">susan.marshall@gsa.gov</a>> wrote:

Thanks, Bob!

On Fri, Feb 8, 2019 at 9:38 AM Bob Stafford - H < bob.stafford@gsa.gov > wrote:

thanks - I have reached out to David's scheduler to see if I can get on his calendar today or Monday at the latest. Will keep you posted

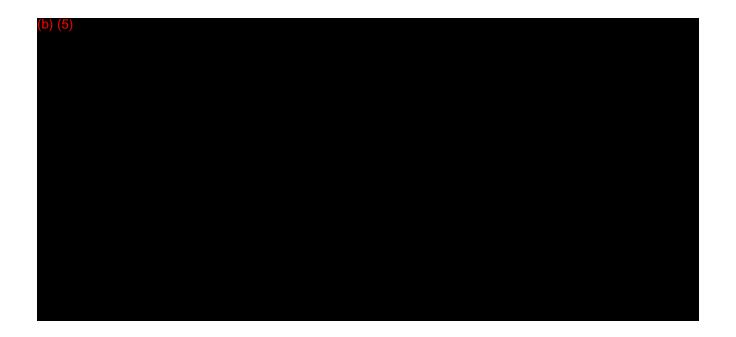
Bob

On Thu, Feb 7, 2019 at 2:33 PM Susan Marshall - H1F < <a href="mailto:susan.marshall@gsa.gov">susan.marshall@gsa.gov</a>> wrote:

Hi Bob,

Travis drafted the following bullet points for you and I added some detail and included some articles. Please let us know if you have any question or need any additional information.





# GSA watchdog to 18F: Stop using Slack

Written by Greg Otto

Slack, its logo seen above, is used by 18F for a number of internal purposes. (Kris Krug/Flickr)

The General Service Administration's inspector general wants the agency's 18F unit to shut down its use of a popular workplace collaboration tool after it was found to expose personally identifiable and contractor proprietary information.

In a "management alert" issued Friday, the GSA IG says 18F's use of Slack - particularly OAuth 2.0, the authentication protocol used to access other third-party services - potentially allowed unauthorized access to 100 Google Drives, a cloud-based file storage service, in use by GSA. Furthermore, the report says that exposure led to a data breach.

It's unknown exactly who had access to or what data was stored on those Google Drives. The GSA IG office told FedScoop they could not confirm that any data was actually taken off those services.

In a statement, the IG office said they called the incident a data breach because of the administration's extremely inclusive definition.

GSA's Information Breach Notification Policy defines "data breach" as follows (emphasis ours):

Includes the loss of control, compromise, unauthorized disclosure, unauthorized acquisition, unauthorized access, or any similar term referring to situations where persons other than authorized users with an authorized purpose have access or potential access to PII, whether physical or electronic. In the case of this policy the term "breach" and "incident" mean the same.

A supervisor at 18F discovered the vulnerability in March and informed a senior GSA information security officer, who eliminated the OAuth authentication permissions between the GSA Google Drives and 18F's Slack account.

During the inspector general's investigation last week, it was learned that the vulnerability had been in existence since October 2015.

Additionally, the IG asked that any use of Slack or OAuth 2.0 inside GSA be shut down. The services were not in compliance GSA's Information Technology Standards Profile, which makes sure IT products and services meet GSA's security, legal, and accessibility requirements.

OAuth 2.0 is used by many web-based products, including a variety of social media networks, allowing users to sign into other services without entering a password. Earlier this year, researchers at a university in Germany found the protocol can be susceptible to man-in-the-middle attacks.

Slack has been a darling of the startup world in recent months, allowing enterprises to internally collaborate and move away from internal emails. (Full disclosure: FedScoop is a user.) Slack CEO Stewart Butterfield has touted that GSA, along with NASA and the State Department, are users.

In FOIA requests FedScoop submitted to the agencies reportedly using Slack, only GSA would admit they are in fact using the service. 18F has publicized a lot of the work it has done with Slack, including a bot that onboards new employees.

After the release of the report, Rep. Jason Chaffetz, R-Utah, issued a statement calling the incident "alarming."

"While we appreciate the efforts to recruit IT talent into the federal government, it appears these 'experts' need to learn a thing or two about protecting sensitive information," the chairman of the House Committee on Oversight and Government Reform said. "The committee intends to further investigate this matter to ensure proper security protocol is followed."

Read the IG's management alert on their website.

UPDATE 2:50 p.m.:

18F has written a blog post about the incident, with the office saying it conducted a "full investigation and to our knowledge no sensitive information was shared inappropriately."

The incident stems from 18F integrating Slack with Google Drive - something Slack users often do - which runs afoul of the way the government wants to store its information.

"Upon discovering that this integration had been accidentally enabled, we immediately removed the Google Drive integration from our Slack, and then we reviewed all Google Drive files shared between Slack and Drive, just to be sure nothing was shared that shouldn't have been," the blog post reads. "Our review indicated no personal health information (PHI), personally identifiable information (PII), trade secrets, or intellectual property was shared."

UPDATE 3:11 p.m.:

Slack has issued a statement:

"The issue reported this morning by the GSA Office of the Inspector General does not represent a data breach of Slack, and customers should continue to feel confident about the privacy and security of the data they entrust to Slack.

Slack leverages the existing Google authentication framework when users integrate Google Drive with Slack. This integration allows users to more easily share documents with other team members in Slack. However, only team members who have access to the underlying document from the permissions that have been set within Google can access these documents from links shared in Slack. Sharing a document into Slack or integrating Google Drive with Slack does not alter any existing Google document or Google Drive access permissions. Those permissions are set and managed within Google. Slack is unable to modify, grant or extend any permissions that exist in Google Drive."

Contact the reporter on this story via email at <a href="mailto:greg.otto@fedscoop.com">greg.otto@fedscoop.com</a>,

Are Slack Messages Subject to FOIA Requests? - Recently, the government, which often lags behind on technology, has begun to catch on. According to Slack CEO Stewart Butterfield. the General Services Administration, NASA, and the State Department are all experimenting with using Slack for internal communication. The move is a potential boon to government productivity (notwithstanding the tide of emoji it will likely bring into the work lives of our nation's public servants). But it could also be a threat to a vital tool for government accountability. Emails sent to and from most government accounts are subject to Freedom of Information Act requests. That means that any person can ask a federal agency to turn over emails sent to or from government email accounts, and the agency must comply- unless protected by one of nine exemptions, which cover classified material, trade secrets, and information that would invade personal privacy if released. (A FOIA request filed by Jason Leopold of Vice Newsresulted in the release of tens of thousands of emails from Hillary Clinton's time as Secretary of State.) Calls to the FOIA offices of GSA, NASA, and the State Department inquiring about their policies with regards to Slack messages went unreturned. But a document posted last July by the National Archives and Records Administration mentions Slack specifically, and lays out guidelines for archiving electronic communications. To find out how the policies will actually be carried out, one FOIA enthusiast is testing the government's readiness to comply with requests for Slack messages.

Allan Lasser is a developer at MuckRock, a website that helps its users send and monitor FOIA requests. Earlier this month, he sent a request to the Federal Communications Commission, asking the agency to reveal a list of teams that use Slack to communicate at work. If he's successful, Lasser wrote to me in an email, he'll be able to search for the names of the specific Slack channels and groups that the FCC has set up, and can tailor a follow-up FOIA request for the actual messages he wants to see. So why is Lasser going after FCC employees' work-related communications? He was motivated by the same reason that set me out to write this story: to find out if and how Slack and the federal government have thought about how to deal with FOIA requests. The FCC is generally up with modern technology and has been responsive to FOIA requests in the past, Lasser said, so he chose that agency as his proving ground- eventhough he's not sure if they use Slack. (His request is unlikely to succeed: An FCC spokesperson said the agency does not use the program.)

It's important that we set high expectations and a clear path for requesting Slack data from agencies," Lasser wrote to me. "Slack is becoming a de-facto tool for internal workplace communication, so this is a situation where we can really get ahead of the government in setting clear expectations for record retainment and disclosure." Slack, for its part, is trying to make it easier for organizations to comply with strict document-retention requirements. Usually, the lead user of a group that uses Slack is allowed to export a transcript of all messages sent and received in public channels and groups. But a change the company made in 2014 allows organizations to apply for a special exemption that allows them to export every message sent and received by team members- includingne-on-one messages and those sent in private groups. A spokesperson for Slack said the extra export capabilities were designed in part to allow federal agencies to comply with FOIA requests, in addition to helping financial-services companies that have to follow strict message-retention rules, and companies that are subject to discovery in litigation. The spokesperson would not share the number of organizations that have applied for the special export program, saying only that it represented "a small percentage of Slack customers." The federal government has made note of the special allowance. "Slack functionality has the potential to provide improved searchability for FOIA

purposes if implemented appropriately within agencies, and with adequate records management control in accordance with NARA's regulations," said a spokesperson for the National Archives.

I could find no record of a completed FOIA request in the U.S. that targeted Slack messages. But in November, an Australian news website called Crikey successfully filed a freedom-of-information request for Slack messages sent between employees in a government agency focused on digital technology. Crikey got back a 39-page transcript of Slack messages exchanged on October 8, 2014, in an apparently public channel.

The Australian government redacted Slack usernames to protect employees' privacy, but the transcript still reveals the day-to-day banalities of office work: comments about the weather, morning commutes, and work-life balance. It even included emoji reactions: A message complaining about a chilly office earned its author one ironic palm tree. Of course, there will always be easy ways to keep communications off the record: picking up the phone, or, better yet, arranging an in-person meeting. But email has for years been the bread and butter of everyday communication, and plays a role in nearly every bureaucrat's daily life. If email fades, and Slack- osome other platform- becomeshe new nexus for daily correspondence, then open-government policies must also evolve to keep up.

On Thu, Feb 7, 2019 at 1:25 PM Bob Stafford - H < <a href="mailto:bob.stafford@gsa.gov">bob.stafford@gsa.gov</a>> wrote:



Bob

----- Forwarded message ------

From: Claudia Nadig - LG < claudia.nadig@gsa.gov >

Date: Thu, Feb 7, 2019 at 12:59 PM

Subject: Fwd: TTS Request for Partial Release of Five (5) Active FOIA's

LG < <u>iohn.h.peters@gsa.gov</u>>, Daniel Nicotera - LG < <u>daniel.nicotera@gsa.gov</u>>



Claudia Nadig Deputy Associate General Counsel - LG Office of General Counsel General Services Administration (202) 501-0636

----- Forwarded message ------

From: Daniel Nicotera - LG < daniel.nicotera@gsa.gov>

Date: Thu, Feb 7, 2019 at 11:51 AM

Subject: Fwd: TTS Request for Partial Release of Five (5) Active FOIA's

To: Claudia Nadig - LG < claudia.nadig@gsa.gov>

FYI

Daniel Nicotera
General Services Administration
General Attorney
Office of General Counsel
General Law Division (LG)
(202) 969-4099
daniel.nicotera@gsa.gov

#### CONFIDENTIALITY NOTICE:

This e-mail message and any attachments to this e-mail message may contain confidential information belonging to the sender which is legally privileged. The information is intended only for the use of the individual or entity to whom it is addressed. Please do not forward this message without permission. If you are not the intended recipient or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying, distribution or the taking of any action in reliance on the contents of this transmission is strictly prohibited. If you have received this transmission in error, please notify me immediately by telephone or return e-mail and delete and destroy the original e-mail message, any attachments thereto and all copies thereof.

----- Forwarded message ------

From: Amber Van Amburg - QOB <a href="mailto:quantum">amber.vanamburg@gsa.gov</a>>

Date: Thu, Feb 7, 2019 at 10:47 AM

Subject: Re: TTS Request for Partial Release of Five (5) Active FOIA's

To: Daniel Nicotera - LG < daniel.nicotera@gsa.gov>

Cc: Marshall Brown - QOB < marshall.brown@gsa.gov >, Duane Fulton - H1FA < duane.fulton@gsa.gov >,

Anil Cheriyan - Q2 <a href="mailto:quality-series">anil.cheriyan@gsa.gov</a>, Travis Lewis - H1F <a href="mailto:travis.lewis@gsa.gov">travis.lewis@gsa.gov</a>>

## Hi Daniel,

I would like to again request a meeting to discuss this approach. We want to comply with the request, but want to make sure we fully understand how to comply. (b) (5)

Here are a few questions that we would like to discuss with you in person:





I appreciate your attention to this. We are very eager to finalize these requests. Please let me know of some times that work for you, and I will send out a calendar invite.

thanks Amber

On Thu, Feb 7, 2019 at 9:49 AM Daniel Nicotera - LG < daniel.nicotera@gsa.gov > wrote:

Hi Marshall,

#### (b) (5)

Daniel Nicotera
General Services Administration
General Attorney
Office of General Counsel
General Law Division (LG)
(202) 969-4099
daniel.nicotera@gsa.gov

# CONFIDENTIALITY NOTICE:

This e-mail message and any attachments to this e-mail message may contain confidential information belonging to the sender which is legally privileged. The information is intended only for the use of the individual or entity to whom it is addressed. Please do not forward this message without permission. If you are not the intended recipient or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying, distribution or the taking of any action in reliance on the contents of this transmission is strictly prohibited. If you have received this transmission in error, please notify me immediately by telephone or return e-mail and delete and destroy the original e-mail message, any attachments thereto and all copies thereof.

On Wed, Feb 6, 2019 at 1:20 PM Daniel Nicotera - LG <<u>daniel.nicotera@gsa.gov</u>> wrote:

Hi Marshall,

b) (5)

(b) (5)

#### (b) (5)

Daniel Nicotera
General Services Administration
General Attorney
Office of General Counsel
General Law Division (LG)
(202) 969-4099
daniel.nicotera@gsa.gov

#### **CONFIDENTIALITY NOTICE:**

This e-mail message and any attachments to this e-mail message may contain confidential information belonging to the sender which is legally privileged. The information is intended only for the use of the individual or entity to whom it is addressed. Please do not forward this message without permission. If you are not the intended recipient or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying, distribution or the taking of any action in reliance on the contents of this transmission is strictly prohibited. If you have received this transmission in error, please notify me immediately by telephone or return e-mail and delete and destroy the original e-mail message, any attachments thereto and all copies thereof.

On Wed, Feb 6, 2019 at 11:20 AM Marshall Brown - QOB < marshall.brown@gsa.gov > wrote:

Hello Dan,
Although (b) (5)

I wanted to wait until now to respond because I participated in a meeting pertaining Slack this morning

Sincerely,

Marshall J. Brown Program Analyst GSA Technology Transformation Service

Office: 202-219-1458 Wireless: (b) (6)

Email: marshall.brown@gsa.gov

On Tue, Feb 5, 2019 at 2:31 PM Daniel Nicotera - LG < daniel.nicotera@gsa.gov > wrote:

Hi Marshall,

(b) (5)

**Daniel Nicotera** 

General Services Administration General Attorney Office of General Counsel General Law Division (LG) (202) 969-4099 daniel.nicotera@gsa.gov

#### CONFIDENTIALITY NOTICE:

This e-mail message and any attachments to this e-mail message may contain confidential information belonging to the sender which is legally privileged. The information is intended only for the use of the individual or entity to whom it is addressed. Please do not forward this message without permission. If you are not the intended recipient or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying, distribution or the taking of any action in reliance on the contents of this transmission is strictly prohibited. If you have received this transmission in error, please notify me immediately by telephone or return e-mail and delete and destroy the original e-mail message, any attachments thereto and all copies thereof.

On Tue, Feb 5, 2019 at 2:29 PM Daniel Nicotera - LG < daniel.nicotera@gsa.gov > wrote:

Hi Marshall,



Daniel Nicotera
General Services Administration
General Attorney
Office of General Counsel
General Law Division (LG)
(202) 969-4099
daniel.nicotera@gsa.gov

# CONFIDENTIALITY NOTICE:

This e-mail message and any attachments to this e-mail message may contain confidential information belonging to the sender which is legally privileged. The information is intended only for the use of the individual or entity to whom it is addressed. Please do not forward this message without permission. If you are not the intended recipient or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any disclosure, copying, distribution or the taking of any action in reliance on the contents of this transmission is strictly prohibited. If you have received this transmission in error, please notify me immediately by telephone or return e-mail and delete and destroy the original e-mail message, any attachments thereto and all copies thereof.

On Tue, Feb 5, 2019 at 1:23 PM Marshall Brown - QOB < marshall.brown@gsa.gov > wrote:

Hi Daniel,

In response to the following FOIA requests - GSA-2018-001662, GSA-2018-001665, GSA-2018-001702, GSA-2019-000017, and GSA-2019-000193 - (b) (5)

(b) (5) (b) (5) Thank you,

Marshall J. Brown Program Analyst GSA Technology Transformation Service

Office: 202-219-1458 Wireless: (b) (6)

Email: marshall.brown@gsa.gov

--

Amber Van Amburg Director of Governance and Compliance Technology and Transformation Service-TTS

C: 202-603-8011



"GSA's mission is to deliver the best value in real estate, acquisition, and technology services to government and the American people."

<u>Learn more about GSA</u>.

--



U.S. General Services Administration

**Bob Stafford** 

Chief Administrative Services Officer

Office of Administrative Services

Subject: Re: Article describing how to apply for a Slack exemption for FOIA purposes...

Date: Wed, 1 Aug 2018 12:32:46 -0400

From: Bob Stafford - H <bob.stafford@gsa.gov>

To: Susan Marshall - H1F <susan.marshall@gsa.gov>

Cc: Travis Lewis - H1F <travis.lewis@gsa.gov>

Message-ID: <CABMTR3MrjprtvSRLORwQDx1Xvoqm7h5nTNipgdUmz=P0VHrpjg@mail.gmail.com>

MD5: 56bca996a190ed33e76d2fc0e6f21aab

since this was from 2 years ago, I am assuming (b) (5

(b) (5)

On Wed, Aug 1, 2018 at 12:15 PM, Susan Marshall - H1F < susan.marshall@gsa.gov > wrote:

https://www.theatlantic.com/technology/archive/2016/01/are-slack-messages-subject-to-foia-requests/429243/

#### See excerpt below...

Slack, for its part, is trying to make it easier for organizations to comply with strict document-retention requirements. Usually, the lead user of a group that uses Slack is allowed to export a transcript of all messages sent and received in public channels and groups. But a change the company made <u>in 2014</u> allows organizations to apply for a special exemption that allows them to export every message sent and received by team members— including one-on-one messages and those sent in private groups.

A spokesperson for Slack said the extra export capabilities were designed in part to allow federal agencies to comply with FOIA requests, in addition to helping financial-services companies that have to follow strict message-retention rules, and companies that are subject to discovery in litigation. The spokesperson would not share the number of organizations that have applied for the special export program, saying only that it represented "a small percentage of Slack customers."

The federal government has made note of the special allowance. "Slack functionality has the potential to provide improved searchability for FOIA purposes if implemented appropriately within agencies, and with adequate records management control in accordance with NARA's regulations," said a spokesperson for the National Archives.



U.S. General Services Administration

#### Susan Marshall

Director, Office of Accountability and Transparency Office of Administrative Services

202) (b) (6)

--

Subject: Re: Shared Slack channel with Canada Date: Tue, 31 Jul 2018 12:18:10 -0400

From: Bob Stafford - H <bob.stafford@gsa.gov>
To: Claudia Nadig - LG <claudia.nadig@gsa.gov>
Cc: Travis Lewis - H1F <travis.lewis@gsa.gov>

Message-ID: <CABMTR3PC=EBbDgnkqsZNWYb40Zq7-1tk39LM2Amqi+3rgtzR4Q@mail.gmail.com>

MD5: ddbc096b23ceb829f9cde32ac8db1994

(b) (5)

On Tue, Jul 31, 2018 at 12:15 PM, Claudia Nadig - LG <<u>claudia.nadig@gsa.gov</u>> wrote:



Claudia Nadig Deputy Associate General Counsel - LG Office of General Counsel General Services Administration (202) 501-0636

On Tue, Jul 31, 2018 at 12:11 PM, Travis Lewis - H1F < <a href="mailto:travis.lewis@gsa.gov">travis.lewis@gsa.gov</a>> wrote:

Hi Claudia,

Thank you for sending over this additional information. (b) (5)

X

U.S. General Services Administration

Travis Lewis

Director, FOIA and Records Management

Office of Administrative Services

202-219-3078

On Tue, Jul 31, 2018 at 12:00 PM, Bob Stafford - H < bob.stafford@gsa.gov > wrote:

"collaborating and communicating with our peers in other governments is neither problematic nor something requiring onerous process requirements" seems like an extreme oversimplification, as is the statement "Sharing a channel in Slack, or having single-channel guests in slack from other governments, is much lower stakes than in person meetings." The rules and regulations regarding communicating with foreign governments (even allies) is not my area of expertise at all, but I get the feeling having an open conduit for the sharing of government information with a foreign government comes with some higher level of oversight requirements.

I'd also like to know what this statement means in the context of records management requirements: "... when Slack notified us the recordkeeping in shared channels wasn't ready for our exports."

Bob

On Tue, Jul 31, 2018 at 11:28 AM, Claudia Nadig - LG <claudia.nadig@gsa.gov > wrote:

# (b) (5)

Claudia Nadig Deputy Associate General Counsel - LG Office of General Counsel General Services Administration (202) 501-0636

----- Forwarded message -----

From: Angela Colter <angela.colter@gsa.gov>

Date: Tue, Jul 31, 2018 at 9:53 AM

Subject: Re: Shared Slack channel with Canada To: Claudia Nadig - LG <<u>claudia.nadig@gsa.gov</u>>

Cc: Chris Averill - S < <a href="mailto:christopher.averill@gsa.gov">christopher.averill@gsa.gov">christopher.averill@gsa.gov</a>>, Saul Japson < <a href="mailto:saul.japson@gsa.gov">saul.japson@gsa.gov</a>>, Dominic Sale -

ME-DETAILEE < dominic.sale@gsa.gov>

Hi Claudia,

I'm sorry I wasn't able to get back to you yesterday but I see that there is time on the calendar today for us to talk at 2 pm. I thought I'd make you aware of a few more issues that came up regarding the shared Slack channel with CDS:

Some 18F folks, including me, have received requests for documents from CDS leadership. I received a request

fo (b) (5)

Another person received a request for the 10x <u>plainlanguage.gov</u> Phase 1 Recommendation Dec (b) (5)

Will Slack, one of 18F's Slack admins, had put together some guidance for communicating with people outside of TTS:

(b) (5

(L.) (E.)	
(b) (5)	
	Thanks for reading! I hope this clarifies my understand of our use of Slack and I welcome questions in a thread.
	Llock forward to hearing any guidance you're able to provide
	I look forward to hearing any guidance you're able to provide.
	Angela
,	Aligeia
	On Mon, Jul 30, 2018 at 3:12 PM, Claudia Nadig - LG < <u>claudia.nadig@gsa.gov</u> > wrote:
	Sure, I am in my office if you want to stop by.
	- and a many of the many of the many to other by.
	Claudia Nadig
	Deputy Associate General Counsel - LG
	Office of General Counsel General Services Administration

(202) 501-0636

On Mon, Jul 30, 2018 at 3:08 PM, Angela Colter < angela.colter@gsa.gov > wrote:

Hi Claudia,

Do you have some time today to chat about this? (b) (5)

Angela

On Mon, Jul 30, 2018 at 2:06 PM, Claudia Nadig - LG <<u>claudia.nadig@gsa.gov</u>> wrote:



Claudia Nadig
Deputy Associate General Counsel - LG
Office of General Counsel
General Services Administration
(202) 501-0636

On Mon, Jul 30, 2018 at 1:35 PM, Chris Averill - S < <a href="mailto:christopher.averill@gsa.gov">christopher.averill@gsa.gov</a>> wrote:

Thanks Angela. Michael Torres e-mailed me Friday with a question re Slack, but I hadn't had a chance to look into it (not that there was going to be a new Slack channel, but that they sometimes corresponded with CDS via Slack). I'm including Claudia from OGC and Saul here to get their thoughts. I believe from an OCIA perspective (5) (5)

b) (5)

Chris

On Mon, Jul 30, 2018 at 1:26 PM, Angela Colter <a href="mailto:angela.colter@gsa.gov">angela.colter@gsa.gov</a>> wrote:

Hi Chris,

Today the 18F Slack admins announced the creation of a shared Slack channel with the Canadian Digital Service. See #canada-cds-shared

Did anyone from 18F run this by you prior to launch?

Do you have any concerns?

\_\_

Angela Colter 18F Executive Director 202-322-5302

--



# U.S. General Services Administration

# Christopher Averill Office of Congressional and Intergovernmental Affairs 202-412-3679 christopher.averill@gsa.gov

\_\_

Angela Colter 18F Executive Director 202-322-5302

--

Angela Colter 18F Executive Director 202-322-5302

Date: From: To: Cc: Message-ID: MD5:	Tue, 31 Jul 2018 12:01:44 -0400  Bob Stafford - H <bob.stafford@gsa.gov>  Joyce Braxton - H1AC-C <joyce.braxton@gsa.gov>  Claudia Nadig - LG <claudia.nadig@gsa.gov> <cabmtr3msfn=uv5-w1ubpootw4jxyudeactmzejmf+zl7khsw@mail.gmail.com> ee3e52674429aa97b9b7e8e16904eaba</cabmtr3msfn=uv5-w1ubpootw4jxyudeactmzejmf+zl7khsw@mail.gmail.com></claudia.nadig@gsa.gov></joyce.braxton@gsa.gov></bob.stafford@gsa.gov>	
Joyce -		
I believe Clau scheduled? T		o a meeting with me - can you please get that
Bob		
		U.S. General Services Administration
		Bob Stafford
		Chief Administrative Services Officer
		Office of Administrative Services
		202-527-0095

Subject:

Meeting to discuss Slack

Subject: Invitation: OAS/OGC Synch on Slack @ Wed Aug 1, 2018 11am - 12pm (EDT)

(bob.stafford@gsa.gov)

Tue, 31 Jul 2018 17:46:14 +0000 Date:

From: Claudia Nadig - LG <claudia.nadig@gsa.gov>

 $bob.stafford@gsa.gov, \ daniel.nicotera@gsa.gov, \ travis.lewis@gsa.gov,$ To:

john.h.peters@gsa.gov, seth.greenfeld@gsa.gov, duane.smith@gsa.gov

Message-ID: <0000000000008857f705724f27dd@google.com>

f09ac6f714a4b248943f16aefb4f66cb MD5:

Attachments: invite.ics

#### more details »

# OAS/OGC Synch on Slack

When

Wed Aug 1, 2018 11am - 12pm Eastern Time -

Where

Calendar bob.stafford@gsa.gov

Who claudia.nadig@gsa.gov **awdax** 

- organizer

daniel.nicotera@gsa.go awax

**awax** travis.lewis@gsa.gov **awax** john.h.peters@gsa.gov seth.greenfeld@gsa.go **COON** 

**awax** bob.stafford@gsa.gov **awax** duane.smith@gsa.gov

Going? Yes - Maybe - No more options »

Invitation from Google Calendar

You are receiving this email at the account bob.stafford@gsa.gov because you are subscribed for invitations on calendar bob.stafford@gsa.gov.

To stop receiving these emails, please log in to https://www.google.com/calendar/ and change your notification settings for this calendar.

Subject: Fwd: Slack

Date: Tue, 22 Jan 2019 16:31:43 -0500

From: Bob Stafford - H <bob.stafford@gsa.gov>
To: Allison Brigati - M <allison.brigati@gsa.gov>

Message-ID: <CABMTR3MatCiYnw7LNQJb=DFOAkbTRwqqQRwbeGy\_=6TziuX6aA@mail.gmail.com>

MD5: ff7b0146379acb26df7cac2e0c420db9

Attachments: image.gif

Per our discussion - based on the info in this article (b) (5

Bob

----- Forwarded message ------

From: Susan Marshall - H1F < susan.marshall@gsa.gov >

Date: Wed, Jan 16, 2019 at 2:26 PM

Subject: Slack

To: Bob Stafford - H1AC < bob.stafford@gsa.gov >, Travis Lewis - H1F < travis.lewis@gsa.gov >

Hi Bob and Travis,

Below are some interesting articles that reference Slack, including an article with today's date that says GSA IT issued an RFI for solutions that would extend the Slack capabilities. The other article talks about Slack and FOIA and says the GSA IG in 2016 recommended GSA stop using it. You may want to send the January 2019 article to Claudia.

## Are Slack Messages Subject to FOIA Requests? - The Atlantic

<u>Tweet</u>

**E**mail

In offices the world over, email servers are gathering dust as workers flock to group instant-messaging platforms to communicate. Slack, one of the most popular platforms, lets users in a team send messages to one another, individually or in groups. It plays nicely with other online services, a feature which has helped it take off among media and technology companies. The company says its platform has attracted more than 2 million active users- including undreds here at *The Atlantic*- a n off's valued at nearly \$3 billion.

Recently, the government, which often lags behind on technology, has begun to catch on. <u>According to Slack CEO Stewart Butterfield</u>, the *General Services Administration, NASA, and the State Department are all experimenting with using Slack for internal communication*.

The move is a potential boon to government productivity (notwithstanding the tide of emoji it will likely bring into the work lives of our nation's public servants). But it could also be a threat to a vital tool for government accountability.

Emails sent to and from most government accounts are subject to Freedom of Information Act requests. That means that any person can ask a federal agency to turn over emails sent to or from government email accounts, and the agency must comply- unlesprotected by one of nine exemptions, which cover classified material, trade secrets, and information that would invade personal privacy if released. (A FOIA request filed by Jason Leopold of *Vice News* resulted in the release of tens of thousands of emails from Hillary Clinton's time as Secretary of State.)

Calls to the FOIA offices of GSA, NASA, and the State Department inquiring about their policies with regards to Slack messages went unreturned. But <u>a document posted last July</u> by the National Archives and Records Administration mentions Slack specifically, and lays out guidelines for archiving electronic communications.

To find out how the policies will actually be carried out, one FOIA enthusiast is testing the government's readiness to comply with requests for Slack messages.

Allan Lasser is a developer at MuckRock, a website that helps its users send and monitor FOIA requests. Earlier this month, <u>he sent a request</u> to the Federal Communications Commission, asking the agency to reveal a list of teams that use Slack to communicate at work.

If he's successful, Lasser wrote to me in an email, he'll be able to search for the names of the specific Slack channels and groups that the FCC has set up, and can tailor a follow-up FOIA request for the actual messages he wants to see.

So why is Lasser going after FCC employees' work-related communications? He was motivated by the same reason that set me out to write this story: to find out if and how Slack and the federal government have thought about how to deal with FOIA requests. The FCC is generally up with modern technology and has been responsive to FOIA requests in the past, Lasser said, so he chose that agency as his proving ground- everthough he's not sure if they use Slack. (His request is unlikely to succeed: An FCC spokesperson said the agency does not use the program.)

"It's important that we set high expectations and a clear path for requesting Slack data from agencies," Lasser wrote to me. "Slack is becoming a de-facto tool for internal workplace communication, so this is a situation where we can really get ahead of the government in setting clear expectations for record retainment and disclosure."

Slack, for its part, is trying to make it easier for organizations to comply with strict document-retention requirements. Usually, the lead user of a group that uses Slack is allowed to export a transcript of all messages sent and received in public channels and groups. But a change the company made in 2014 allows organizations to apply for a special exemption that allows them to export every message sent and received by team members- including one-on-one messages and those sent in private groups.

A spokesperson for Slack said the extra export capabilities were designed in part to allow federal agencies to comply with FOIA requests, in addition to helping financial-services companies that have to follow strict message-retention rules, and companies that are subject to discovery in litigation. The spokesperson would not share the number of organizations that have applied for the special export program, saying only that it represented "a small percentage of Slack customers."

The federal government has made note of the special allowance. "Slack functionality has the potential to provide improved searchability for FOIA purposes if implemented appropriately within agencies, and with adequate records management control in accordance with NARA's regulations," said a spokesperson for the National Archives.

I could find no record of a completed FOIA request in the U.S. that targeted Slack messages. But in November, an Australian news website called *Crikey* <u>successfully filed a freedom-of-information</u> <u>request</u> for Slack messages sent between employees in a government agency focused on digital technology. *Crikey* got back a 39-page transcript of Slack messages exchanged on October 8, 2014, in an apparently public channel.

The Australian government redacted Slack usernames to protect employees' privacy, but the <a href="transcript">transcript</a> still reveals the day-to-day banalities of office work: comments about the weather, morning commutes, and work-life balance. It even included emoji reactions: A message complaining about a chilly office earned its author one ironic palm tree.

Of course, there will always be easy ways to keep communications off the record: picking up the phone, or, better yet, arranging an in-person meeting. But email has for years been the bread and butter of everyday communication, and plays a role in nearly every bureaucrat's daily life. If email fades, and Slack- osome other platform- becomes the new nexus for daily correspondence, then opengovernment policies must also evolve to keep up.

We want to hear what you think about this article. <u>Submit a letter</u> to the editor or write to <u>letters@theatlantic.com</u>.

What's better than Slack? GSA is seeking options

by Tajha Chappellet-Lanier • 13 mins ago

Written by Tajha Chappellet-Lanier

Jan 16, 2019 | FEDSCOOP

The General Services Administration is considering upgrading its office collaboration tools.

The agency's IT team currently uses the team collaboration software Slack, but it doesn't seem to be completely happy with this option. A recently posted request for information (RFI) seeks details about solutions that are "not limited to the functionality of 'Slack'," in the interest of finding something that "extends its capability."

<u>"GSA IT is seeking providers of a cloud-based Soft</u>ware as a Service (SaaS) that provides an Enterprise wide collaboration platform allowing individuals and groups within different parts of the organization to securely collaborate," the RFI reads. "As part of this process, GSA-IT is seeking information from vendors in order to determine which companies have the skills to support these efforts and how they would go about providing those services to GSA."

The RFI includes some indication of the capabilities GSA is looking for in this tool. These include administrator retrieval of both public and private communication on the platform "for the purposes of FOIA or other e-discovery needs," as well as "seamless file sharing," simultaneous syncing of desktop and mobile apps and more.

Slack has at least some capability in most of the identified areas - the application has allowed subscribers to its "Plus" plan to download communications since 2014. But <a href="come April 20">come April 20</a>, administrators will be able to download the data without informing employees. Standard plan members will also be able to download conversations under certain circumstances - Slack says the European Union's General Data Protection Regulation (GDPR) is the reason for this shift.

One line of the RFI indicates that the agency is interested in using a future tool for a little bit more than just internal communication. GSA also wants to be able to allow "public, non-governmental members to join pre-determined collaboration spaces using 2 Factor Authentication method," the document states.

Responses to the RFI are due via email by April 30.

GSA's use of Slack has sometimes caused challenges - in 2016 the agency's inspector general asked the 18F team to stop using the tool out of fear that it had inadvertently allowed unauthorized access to 100 agency Google Drives.

There are a variety of existing Slack competitors - examples include <u>Atlassian's Hipchat</u>, Riva FZC's Flock and <u>Microsoft Teams</u> among others.

-

U.S. General Services Administration

#### Susan Marshall

Director, Office of Accountability and Transparency Office of Administrative Services

(202) **(b) (6)** 

--



U.S. General Services Administration

Bob Stafford
Chief Administrative Services Officer
Office of Administrative Services
202-527-0095

Subject: Re: Conversation Summary
Date: Mon, 5 Mar 2018 10:52:37 -0500

From: Bob Stafford - H1 <bob.stafford@gsa.gov>
To: Chris McFerren - IAG <chris.mcferren@gsa.gov>

Cc: Travis Lewis - H1C <travis.lewis@gsa.gov>, Elizabeth DelNegro

<elizabeth.delnegro@gsa.gov>, Mike Seckar - IA <mike.seckar@gsa.gov>, Derrick Rogers

<derrick.rogers@gsa.gov>

Message-ID: <CABMTR3OrT83pafKeRnGC=-OmMaqpGmzpWFz-HxGm9Mj5aJWQcw@mail.gmail.com>

MD5: f01752bbcb30b31aafec4c8f75d6776b

Hi Chris -

that matches my recollection of the meeting. I think (b) (5)

(b) (5)

Travis, does that match up with your

understanding?

Bob

On Mon, Mar 5, 2018 at 9:53 AM, Chris McFerren - IAG < <a href="mailto:chris.mcferren@gsa.gov">chris.mcferren@gsa.gov</a>> wrote:

Bob and Travis,

Good morning.

I am looking to document the outcome of our recent conversation on the subject of eDiscovery and Google Hangouts. I would appreciate the benefit of your review and input to confirm I have accurately captured the key components of our conversation.

Thank you.

Meeting

Date: February 15, 2018 Time: 8:00 - 8:30AM ET

Topic: Guidance re:Capturing Google Chat/Slack Records

#### Attendees:

Robert Stafford, Associate Administrator, Office of Administrative Services (Acting)
Travis Lewis, Director, Freedom of Information Act and Records Management Division
Elizabeth DelNegro, Associate CIO, Office of Corporate IT Services
Mike Seckar, Deputy Associate CIO, Office of Corporate IT Services
Chris McFerren, Director Enterprise Systems Support Division
Derrick Rogers, Google Subject Matter Expert

# Background:

OGC inquired about (b) (5)

0) (5)

Liz DelNegro requested this meeting to discuss (b) (5)

b) (5)

b) (5)

# Outcome:



Regards,

Chris McFerren
Director, Enterprise Systems Support Division (ICE)

Office of Corporate IT Services GSA IT

O: 202-273-3591 | C: (b) (6) chris.mcferren@gsa.gov

--

Bob Stafford Acting Chief Administrative Services Officer GSA, Office of Administrative Services O: 202-527-0095 Subject: Re: Guidanc e on capturing Google Chat/Slack Records

Date: Wed, 7 Feb 2018 08:58:31 -0500

From: Bob Stafford - H1 <bob.stafford@gsa.gov>

To: Elizabeth DelNegro <elizabeth.delnegro@gsa.gov>

Cc: Amie Pendleton-Knoll - H <amie.pendleton-knoll@gsa.gov>

Message-ID: <CABMTR3OJshH18LGRQMWfy34N4vG929ga4HdgWWNorbozTtHL0g@mail.gmail.com>

MD5: 6696591f51a175ba5f0185f3ec7e8675

Hi Liz -

sounds good - cc'ing Amie for scheduling. I would include Director Travis Lewis who heads FOIA and Records Management, and give him the ability to add another person (or not) if he chooses to do so

Bob

On Wed, Feb 7, 2018 at 8:11 AM, Elizabeth DelNegro < elizabeth.delnegro@gsa.gov > wrote:

Hi Bob,

We've been working on a strategy to start

team about this topic. I woud

like to set up a meeting with you and your team so we can all get on the same page. Who should I include from your team? Also, do you have someone managing your calendar?

Thanks,

Liz

Elizabeth DelNegro

Associate Chief Information Officer for Corporate IT Services (IC)

GSA IT

**General Services Administration** 

(w)<u>703-605-2576</u> | (c)(b) (6) | elizabeth.delnegro@gsa.gov

--

**Bob Stafford** 

Acting Chief Administrative Services Officer GSA, Office of Administrative Services

O: 202-527-0095

"GSA's mission is to deliver the best value in real estate, acquisition, and technology services to government and the American people."

Learn more about GSA.

Subject: Invitation: Slack Meeting @ Wed Feb 20, 2019 1:30pm - 2:30pm (EST)

(bob.stafford@gsa.gov)

Date: Tue, 12 Feb 2019 20:21:47 +0000
From: David Shive - I <david.shive@gsa.gov>

To: bob.stafford@gsa.gov, susan.marshall@gsa.gov, travis.lewis@gsa.gov

Cc: wendy.womack@gsa.gov

Message-ID: <000000000000b2d0870581b82cdc@google.com>

MD5: 9758f1f304bae28fb0d3d4eb3bc1ae6c

Attachments: invite.ics

#### more details »

# Slack Meeting

When Wed Feb 20, 2019 1:30pm – 2:30pm Eastern Time

- New York

Where CO - 18th & F Street - rm 7151 (map)

Calendar bob.stafford@gsa.gov

Who advid.shive@gsa.gov -

organizer

OMOX stephenie.johnson@gs

a.gov - creator

OMOX susan.marshall@gsa.g

ov

OMDOX travis.lewis@gsa.gov
OMDOX bob.stafford@gsa.gov
wendy.womack@gsa.g

OV - optional

Going (bob.stafford@gsa.gov)? Yes - Maybe - No more options »

# Invitation from Google Calendar

You are receiving this email at the account bob.stafford@gsa.gov because you are subscribed for invitations on calendar bob.stafford@gsa.gov.

To stop receiving these emails, please log in to https://www.google.com/calendar/ and change your notification settings for this calendar.

Subject: Updated invitation with note: Slack Meeting @ Wed Feb 20, 2019 1:30pm - 2:30pm (EST)

(bob.stafford@gsa.gov)

Date: Tue, 19 Feb 2019 18:32:01 +0000

From: Stephenie Johnson - I <stephenie.johnson@gsa.gov>

To: bob.stafford@gsa.gov, susan.marshall@gsa.gov, david.shive@gsa.gov,

travis.lewis@gsa.gov

Cc: wendy.womack@gsa.gov

Message-ID: <00000000000005480a05824375f6@google.com>

MD5: 1a00de70d06a940eff223dc1b3231f66

Attachments: invite.ics

#### This event has been changed with this note:

"Due to tomorrow's weather, google hangouts has been added to this meeting. Stephenie Johnson"

#### more details »

#### Slack Meeting

When Wed Feb 20, 2019 1:30pm – 2:30pm Eastern

Time - New York

Where CO - 18th & F Street - rm 7151 (map)

Joining info Changed: (b) (6)

Or dial: +1(b) (6) (b) (6) Joining

instructions

Calendar bob.stafford@gsa.gov

Who david.shive@gsa.gov -

organizer

OMOX stephenie.johnson@gs

a.gov - creator

OMOOX susan.marshall@gsa.g

ov

OMOOX bob.stafford@gsa.gov
OMOOX travis.lewis@gsa.gov
wendy.womack@gsa.g

**ov** - optional

Going (bob.stafford@gsa.gov)? Yes - Maybe - No more options »

# Invitation from Google Calendar

You are receiving this email at the account bob.stafford@gsa.gov because you are subscribed for updated invitations on calendar bob.stafford@gsa.gov.

To stop receiving these emails, please log in to https://www.google.com/calendar/ and change your notification settings for this calendar.

Subject: Invitation: Topic: Guidance re:Capturing Google Chat/Slack Records @ Thu Feb 15, 2018

8am - 8:30am (EST) (bob.stafford@gsa.gov)

Date: Wed, 07 Feb 2018 16:03:53 +0000

From: Elizabeth DelNegro - IC <elizabeth.delnegro@gsa.gov>

To: bob.stafford@gsa.gov, travis.lewis@gsa.gov, Derrick Rogers - ICE

<derrick.rogers@gsa.gov>, Chris McFerren - IAG <chris.mcferren@gsa.gov>, Mike Seckar

- IC <mike.seckar@gsa.gov>

Cc: amie.pendleton-knoll@gsa.gov

Message-ID: <001a11421c3a15de580564a171b7@google.com>

57c52f09e5b3f3fd98f67263687438ca MD5:

Attachments: invite.ics

#### more details »

# Topic: Guidance re:Capturing Google Chat/Slack Records

When Thu Feb 15, 2018 8am - 8:30am Eastern Time

Where 18th & Fst., Rm 7141 (map)

Calendar bob.stafford@gsa.gov

Who elizabeth.delnegro@gs awax

a.gov - organizer

robin.smith@gsa.gov -**CANDOX** 

awax travis.lewis@gsa.gov awax Derrick Rogers - ICE awax Chris McFerren - IAG awax Mike Seckar - IC awax bob.stafford@gsa.gov

amie.pendletonawax

knoll@gsa.gov - optional

Going? Yes - Maybe - No more options »

# Invitation from Google Calendar

You are receiving this email at the account bob.stafford@gsa.gov because you are subscribed for invitations on calendar bob.stafford@gsa.gov.

To stop receiving these emails, please log in to https://www.google.com/calendar/ and change your notification settings for this calendar.

Subject: Invitation: Records Management for Electronic Messaging Systems @ Fri Jun 29, 2018

1:30pm - 2:15pm (EDT) (bob.stafford@gsa.gov)

Date: Fri, 29 Jun 2018 13:11:06 +0000

From: Chris McFerren - IAG <chris.mcferren@gsa.gov>

To: bob.stafford@gsa.gov, travis.lewis@gsa.gov, elizabeth.delnegro@gsa.gov, Derrick

Rogers - ICE <derrick.rogers@gsa.gov>, Mike Seckar - IC <mike.seckar@gsa.gov>

Message-ID: <000000000000004c164056fc794f3@google.com>

MD5: e989e006780fe29dc9af305988a5ae1d

Attachments: invite.ics

#### more details »

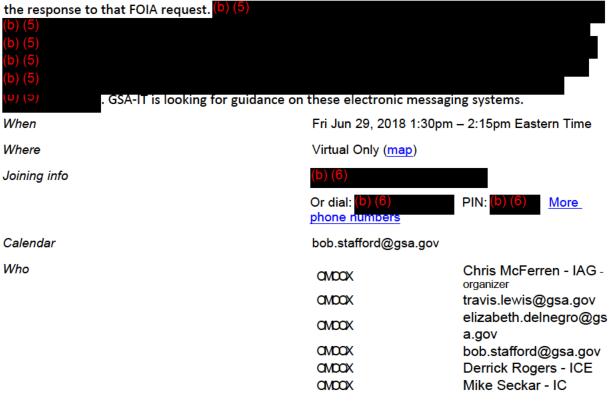
# **Records Management for Electronic Messaging Systems**

Good morning.

I am trying to squeeze this meeting in before next week's holiday. It appears Mr. Stafford is on travel in Kansas City. Hopefully, he can fit this in before he has to leave for the airport.

Please feel free to invite others.

This meeting is a follow-on to our discussion back in February about Google Hangouts and records management. GSA-IT is in receipt of a FOIA request that is asking for "All records reflecting the electronic messaging systems installed on GSA devices..." There was a meeting yesterday to discuss the expression of the FOIA represent (5) (5)



Going? Yes - Maybe - No more options »

# Invitation from $\underline{\text{Google Calendar}}$

You are receiving this email at the account bob.stafford@gsa.gov because you are subscribed for invitations on calendar bob.stafford@gsa.gov.

To stop receiving these emails, please log in to https://www.google.com/calendar/ and change your notification settings for this calendar.

Subject: Updated invitation: Slack @ Thu Jan 25, 2018 10am - 10:45am (EST)

(bob.stafford@gsa.gov)

Date: Thu, 25 Jan 2018 14:47:46 +0000

From: Amie Pendleton-Knoll - H <amie.pendleton-knoll@gsa.gov>

To: bob.stafford@gsa.gov, claudia.nadig@gsa.gov, seth.greenfeld@gsa.gov, cynthia.metzler@gsa.gov, thomas.mueller@gsa.gov, travis.lewis@gsa.gov,

duane.smith@gsa.gov, lenny.loewentritt@gsa.gov, bridget.brennan@gsa.gov,

theresa.ottery@gsa.gov

Message-ID: <001a113cf21eed160905639adcbf@google.com>

MD5: 58a4588958c4945d05dd9215babdd4a0

Attachments: invite.ics

This event has been changed.

more details »

Changed: Slack

Changed: Meeting change

When Thu Jan 25, 2018 10am – 10:45am Eastern

Time

Where 2344 (map)

Calendar bob.stafford@gsa.gov

Who cynthia.metzler@gsa.g

OMOX amie.pendletonknoll@gsa.gov - creator Claudia.nadig@gsa.gov seth.greenfeld@gsa.go

awax se

OMDOX bob.stafford@gsa.gov thomas.mueller@gsa.g

ov

OMOX travis.lewis@gsa.gov
OMOX duane.smith@gsa.gov
lenny.loewentritt@gsa.

gov

OMDOX bridget.brennan@gsa.g

ov

OMOOX theresa.ottery@gsa.gov

Going? Yes - Maybe - No more options »

# Invitation from Google Calendar

You are receiving this email at the account bob.stafford@gsa.gov because you are subscribed for updated invitations on calendar bob.stafford@gsa.gov.

To stop receiving these emails, please log in to https://www.google.com/calendar/ and change your notification settings for this calendar.